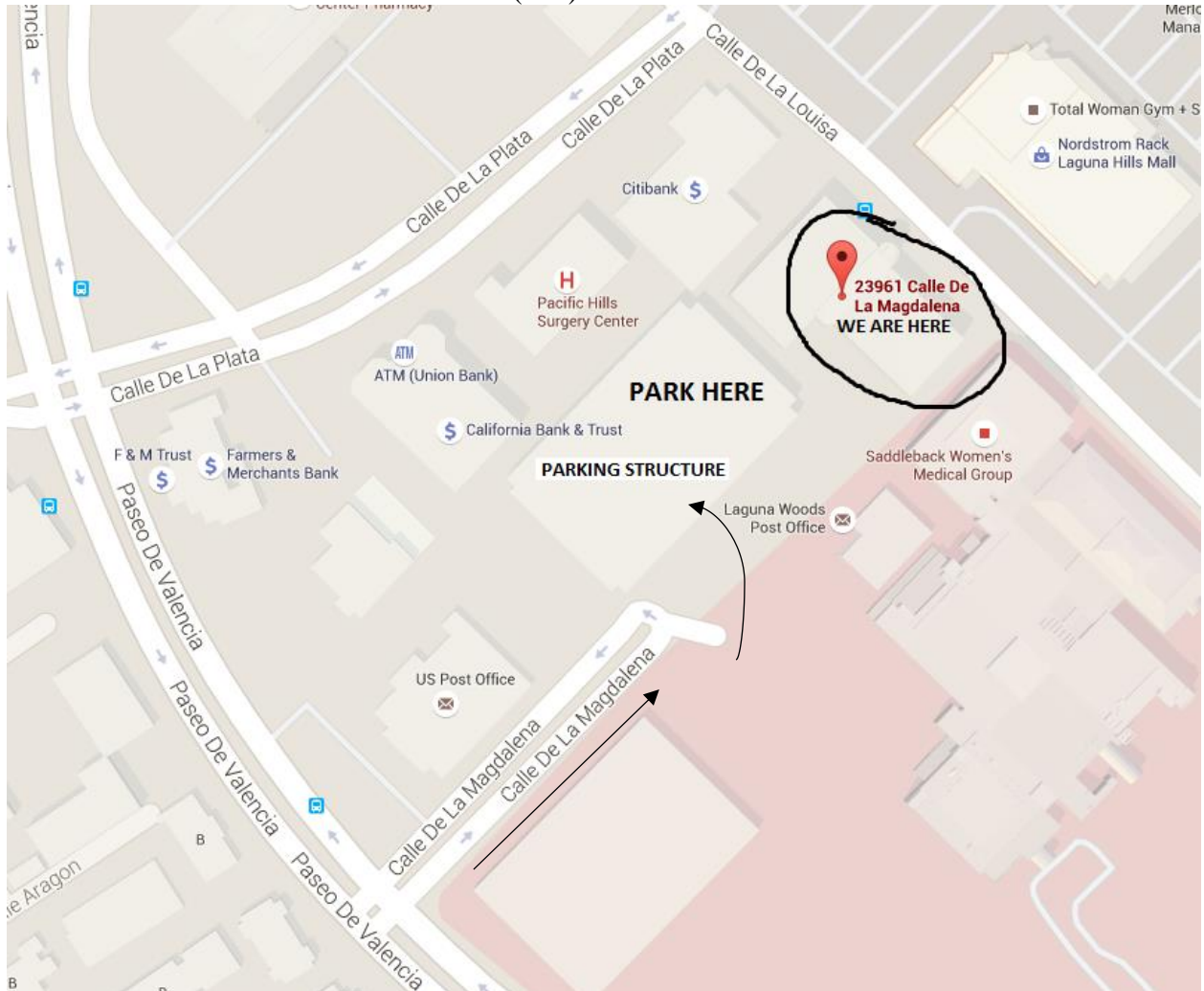


## **ORANGE COUNTY NEUROSURGICAL ASSOCIATES**

DR. FARZAD MASSOUDI \* DR. ROBERT J. JACKSON \* DR. JASON A. LIAUW  
23961 CALLE DE LA MAGDALENA STE 405  
LAGUNA HILLS, CA 92653  
(949)588-5800



- **WE ARE NOW ON THE 4<sup>TH</sup> FLOOR**

### **GOING ON 5 FWY NORTH:**

Take 5 N Fwy and exit EL TORO RD. make a LEFT

On PASEO DE VALENCIA make a LEFT

On CALLE MAGDALENA make a LEFT

### **GOING ON 5 FWY SOUTH:**

Take 5 S and exit EL TORO RD, keep straight and continue on PASEO DE VALENCIA

On CALLE MAGDALENA make a left

NOTE: We DO NOT validate parking.

23961 Calle de la Magdalena Ste 405, Laguna Hills, Ca 92653 P(949)588-5800 F(949)380-3345

[www.ocneurosurgery.com](http://www.ocneurosurgery.com)

**APPOINTMENT CONFIRMATION**  
ORANGE COUNTY NEUROSURGICAL ASSOCIATES  
23961 Calle de la Magdalena Suite 405  
Laguna Hills, Ca 92653-3665  
(949)588-5800

Patient: \_\_\_\_\_

Appointment with: \_\_\_\_\_

Date: \_\_\_\_\_

Time: \_\_\_\_\_

**If you are unable to keep this appointment, please give us at least 24 hours' notice. Please call us at (949) 588-5800.**

**It is very important** you complete, date and sign **all** the enclosed forms and bring them in at the time of your appointment. Please do not wait until your arrival in the office to complete the information mailed/provided to you. Failure to have all forms completed can result in the rescheduling of your appointment. Do not mail them prior to your appointment. Please bring your insurance card(s), and any records, test results, and **MRI/CT/X-Rays CD (with) reports** which may be related to the problem for which you will be seen.

**Work Related injuries:** Pre-authorization is required from the carrier who will be responsible for paying your bills. We will assist you with this procedure, but you must notify us 48 hours prior to your appointment.

**Medicare:** This office accepts Medicare assignment and we will submit all if your charges directly to Medicare by electronic transmission. It is imperative that you give us your supplementary insurance information.

**Private Insurance/Contracted coverage:** We will bill your insurance, provided we have your ID#, your carrier's name, address, and a phone number for follow up. If coverage is denied for any reason, you will be responsible for all charges.

**YOUR INSURANCE CO-PAYMENT WILL BE COLLECTED FROM YOU AT THE SAME TIME WE COLLECT YOUR PAPERWORK, MRI'S, ETC.**

We look forward to serving you. Please feel free to call us for any further explanations of our office policies and procedures

# Orange County Neurosurgical Associates

## Patient Questionnaire

**Name:** \_\_\_\_\_ **DOB:** / / **AGE:** **DATE:** \_\_\_\_\_

Describe your Current problem or Concern? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Additional Details:

Date of onset: \_\_\_\_\_

If you have pain, is it (Circle) constant/intermittent/ dull/ sharp/Ache/ Burning/Pins and Needles

Made worse by-Standing/walking/sitting/lying down

Rate your average pain level on a scale of 0 to 10 0 no pain -----10 worst : \_\_\_\_\_

Aggravating factors \_\_\_\_\_

Alleviating factors \_\_\_\_\_

(CHECK OR CIRCLE ANY THAT APPLY):

Do you have pain in	Right Arm	Left Arm	Right Leg	Left Leg
Do you have weakness in	Right Arm	Left Arm	Right Leg	Left Leg
Do you have numbness in	Right Arm	Left Arm	Right Leg	Left Leg

Do you have problems with coordination/Balance? \_\_\_\_\_

Have you had Epidural steroid Injections? If so, how many and date of injections? \_\_\_\_\_

Have you had Physical Therapy? Yes  No  If yes, approximately how long/how many sessions? \_\_\_\_\_

Have you had spinal surgery? \_\_\_\_\_ If yes, what type? \_\_\_\_\_

When? \_\_\_\_\_

Have you had other treatments? \_\_\_\_\_

Is your problem related to an accident? \_\_\_\_\_

Are you involved in any active litigation? \_\_\_\_\_

# Orange County Neurosurgical Associates

## Patient Questionnaire

### PREVIOUS MEDICAL HISTORY: (CHECK OR CIRCLE ALL THAT APPLY)

Hypertension                      Asthma/COPD                      Diabetes  
Coronary Heart Disease              Elevated Cholesterol              Neuropathy  
Deep Vein Thrombosis              Pulmonary Embolus              Dementia  
Other:

**CURRENT HEIGHT:** \_\_\_\_\_ **FT/IN**    **WEIGHT:** \_\_\_\_\_ **LBS**

### PREVIOUS SURGICAL HISTORY(DATE):

Spine Surgery: \_\_\_\_\_  
\_\_\_\_\_

Cardiac Surgery: \_\_\_\_\_  
\_\_\_\_\_

Other: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Medication List

\*\*\*Please Exclude Vitamins

Medication	Dose	Frequency

- For more medications, please add the list on a blank sheet of paper

### Allergies

Allergy	Type of Reaction (ex: rash, difficulty breathing)

# Orange County Neurosurgical Associates

## Patient Questionnaire

**FAMILY MEDICAL HISTORY:**

List who in your direct family has had the following:

Cancer : \_\_\_\_\_  
 Stroke/CVA: \_\_\_\_\_  
 Aneurysm: \_\_\_\_\_  
 Spine Problems: \_\_\_\_\_  
 Other: \_\_\_\_\_

**SOCIAL HISTORY:**

SINGLE \_\_\_\_\_ MARRIED \_\_\_\_\_ SEPERATED \_\_\_\_\_ DIVORCED \_\_\_\_\_ WIDOWED \_\_\_\_\_  
 LIVES WITH(Check/Circle): SELF      Spouse/Partner      Children      Other

ALCOHOLIC BEVERAGES: NEVER \_\_\_\_\_ RARELY \_\_\_\_\_ MODERATLEY \_\_\_\_\_ DAILY \_\_\_\_\_

SMOKING :    CURRENTLY SMOKES \_\_\_\_\_packs/day  
                   SMOKED BUT QUIT \_\_\_\_\_YEARS AGO      NEVER SMOKED \_\_\_\_\_

RECREATIONAL DRUG USE: NO \_\_\_\_\_ YES \_\_\_\_\_ TYPE \_\_\_\_\_

EMPLOYMENT: FULL TIME \_\_\_\_\_ PART TIME \_\_\_\_\_ SELF EMPLOYMENT \_\_\_\_\_  
 RETIRED \_\_\_\_\_ HOMEMAKER \_\_\_\_\_ STUDENT \_\_\_\_\_  
 UNEMPLOYED BUT LOOKING FOR WORK \_\_\_\_\_

IF WORKING WHAT IS YOUR CURRENT JOB: \_\_\_\_\_

SEX LIFE- SATISFACTORY:    YES       NO  \_\_\_\_\_

**Preferred Pharmacy**

Name:	
Address:	
Phone Number:	Fax Number:

**Please list full name of other physicians involved in your care**

	Doctor's Name	Phone:
Primary Care		Phone:
Pain Management		Phone:
Neurologist		Phone:
Oncologist		Phone:
Who referred you?		Phone:
Cardiologist		Phone:
Other		Phone:

Patient \_\_\_\_\_ Date \_\_\_\_\_

# Orange County Neurosurgical Associates

## Patient Questionnaire

**SYSTEMIC REVIEW:** Do you have any of the following? (Check box that applies)

GENERAL	YES	NO	GENITOURINARY	YES	NO
Recent weight change			Loss of urine		
Good general health			Frequent urination		
			Burning or painful urination		
<b>HEAD-EYE-EAR-NOSE-THROAT</b>			Kidney trouble		
Wear glasses					
Double vision			<b>LOCOMOTOR- MUSCULOSKELETAL</b>		
Headaches			Weakness of muscles or joints		
Glaucoma			Difficulty in walking		
Ear disease			Pain in calves/buttocks when walking		
Impaired hearing					
			<b>NECK</b>		
<b>RESPIRATORY</b>			Stiffness		
Chronic or frequent cough			Pain radiates down shoulders		
Asthma or wheezing					
Difficulty breathing			<b>NEURO-PSYCHIATRIC</b>		
URI (cold) now			Have you ever had psychiatric care?		
			Been advised to see a psychiatrist?		
<b>CARDIOVASCULAR</b>			Fainting spells		
Chest pain/ angina pectoris					
Shortness of breath walking or lying down			<b>HEMATOLOGICAL</b>		
Difficulty walking two blocks			Blood disease		
Heart trouble or heart attacks			Anemia		
High Blood Pressure			Excessive bleeding after tooth extraction		
Awakening in the night smothering			Abnormal bruising or bleeding		
Heart murmur					
			<b>ENDOCRINE</b>		
<b>GASTROINTESTINAL</b>			Thyroid disease		
Peptic ulcer			Hormonal therapy		
Liver trouble			Diabetes		
Painful bowel movements					
Recent change in bowel habits			<b>SKIN</b>		
Frequent diarrhea			Hives, eczema or rash		
Heartburn or indigestion			Frequent infection or boils		
Does food stick in throat?			Jaundice		

**ORANGE COUNTY NEUROSURGICAL ASSOCIATES**

23961 Calle de la Magdalena Ste 405, Laguna Hills, Ca 92653

**PATIENT INFORMATION FORM**

*PLEASE PRINT OR WRITE LEGIBLY (black or blue pen only)*

I AM SEEING (check one) \_\_\_\_\_ DR. MASSOUDI \_\_\_\_\_ DR. JACKSON \_\_\_\_\_ DR. LIAUW

I WAS REFERRED BY \_\_\_\_\_ PH ( ) \_\_\_\_\_ - \_\_\_\_\_

<b>Patient</b> _____		<b>SEX</b> (Check/Circle) M F	
<b>(LEGAL NAME) LAST</b>	<b>FIRST</b>	<b>MI</b>	
<b>Address</b> _____			<b>APT #</b> _____
<b>STREET</b>			
<b>CITY</b>	<b>STATE</b>	<b>ZIP CODE</b>	<b>EMAIL</b>
<b>Phone</b> _____		<b>WORK</b>	
<b>HOME</b>	<b>CELL</b>		
<b>Date of Birth</b> _____	<b>Age</b> _____	<b>Social Security #</b> _____	- _____ - _____
<b>Employer</b> _____		<b>Occupation</b> _____	
<b>EMPLOYER ADDRESS</b>		<b>CITY</b>	<b>STATE</b> <b>ZIP</b>
<b>Race</b> (check one) _____		<b>White</b>	<b>Black/African American</b> _____ <b>America Indian/Alaska Native</b> _____ <b>Asian</b>
_____ <b>Native Hawaiian /Pacific Islander</b>		_____ <b>Middle Eastern/Persian</b>	_____ <b>DECLINE</b>
<b>Ethnicity</b> (check one) _____		<b>Hispanic or Latino</b>	_____ <b>Not Hispanic or Latino</b> _____ <b>DECLINE</b>

<b>Emergency Contact</b> _____	<b>Relationship</b> _____
<b>Phone</b> _____	
<b>HOME</b>	<b>CELL</b>
<b>Spouse (or Parent, if minor)</b> _____	<b>Ph</b> ( ) _____ - _____

<b>INSURANCE</b> (Check/Circle One) Medicare PPO HMO POS EPO WC PI Medi/Medi Medi-Cal Cash	
<b>Marital status:</b> Single _____ Married _____ Divorced _____ Widowed _____ Domestic Partner _____ Separated _____	
Other _____	
<b>Primary Insurance</b> _____	<b>Ph</b> ( ) _____
<b>Name of Insured</b> _____	<b>SELF SPOUSE PARENT other</b> <b>DOB</b> _____
<b>Subscriber ID #</b> _____	<b>Group #</b> _____
<b>Secondary Insurance</b> _____	<b>Ph</b> ( ) _____
<b>Name of Insured</b> _____	<b>SELF SPOUSE PARENT other</b> <b>DOB</b> _____
<b>Subscriber ID#</b> _____	<b>Group #</b> _____
<b>Financially Responsible Party:</b> _____	<b>Relationship</b> _____

*I hereby assign the insurance benefits to which I am entitled to, directly to Robert J. Jackson, M.D., Farzad Massoudi, M.D., or Jason A. Liauw, M.D. I understand that I am financially responsible for all charges. I authorize release of medical records and information regarding medical history that is requested by the insurance company. A Photostat of this authorization is accepted with the same authority as the original.*

Signature \_\_\_\_\_ Date \_\_\_\_\_

Print Name \_\_\_\_\_

**ORANGE COUNTY NEUROSURGICAL ASSOCIATES**

23961 Calle de la Magdalena Suite 405, Laguna Hills, CA 92653

Tel: (949)588-5800 Fax: (949)380-3345

**Patient Consent for Use and Disclosure of Protected Health Information**

With my consent, OCNA doctors and staff may use and disclose protected healthcare information (PHI) about me to carry out treatment, payment and healthcare operations (TPO). Please refer to OCNA Notice of Privacy Practices for a more complete description of such uses and disclosures.

I have the right to review the Notice of Privacy Practices prior to signing this consent. OCNA., reserves the right to revise its Notice of Privacy Practices at any time. A revised Notice of Privacy Practices may be obtained by forwarding a written request to OCNA at 23961 Calle de la Magdalena Ste 405, Laguna Hills CA 92653.

With my Consent OCNA may mail to my home or other designated location any items that assist the practice in carrying out TPO, such as patient statements.

With my consent, OCNA doctors may call my home or any other designated location and leave a message on voicemail or in person in reference to any items that assist in carrying out TPO, such as appointment reminders, insurance items and any call pertaining to my clinical treatment, including but not limited to: laboratory or radiological findings.

By signing this form, I am giving consent to OCNA doctors and staff for the use and disclosure of my PHI to carry out treatment, payment and healthcare operations.

I may revoke my consent in writing except to the extent that the practice has already made disclosures in reliance upon this prior consent. OCNA doctors may decline treatment to me without this signed consent.

I authorize OCNA doctors and staff to give the following person/people information about my medical records, billing information, and or prescription pick up (please print name and write the relationship to the patient):

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---

---

\_\_\_\_\_  
Signature of Patient

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient's Name (Print)

\_\_\_\_\_  
Responsible Party, if applicable (Print)



**ORANGE COUNTY NEUROSURGICAL ASSOCIATES**

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**PAYMENT POLICY**

It is the policy of OCNA to receive payment in full at the time services are rendered unless other arrangements have been made in advance.

If you wish for our office to bill an insurance company, a copy of the insurance card (front and back) and/or complete billing information is required and must be presented before services are rendered. The billing information required is the correct billing name, address, phone number, the I.D./subscriber number, and group/policy number. We also need the name of the insured along with the date of birth and name of employer.

Enrollment in an insurance plan is not a guarantee of payment.

Deductibles, out-of-pocket, co-payments and patient responsibility amounts are due at the time of services.

OCNA does not assume responsibility for verification of insurance benefits and/or coverage. Please contact your insurance company to verify your benefits and doctor participation in your plan **BEFORE** services are rendered. This also applies to any facility or provider your Doctor may refer you to.

Any portion of the balance not paid by the insurance company due to patient co-pays, deductible amounts, noncovered services, services deemed by the insurance company not medically necessary, doctor nonparticipation in a plan or any other reason for nonpayment or reduced payment is the responsibility of the patient or the responsible party. It is the policy of this medical group to receive payment in full 90 days from the date of service.

HMOs and other insurance plans that require an authorization for treatment from Primary Care Physician or other source must send written (or faxed) authorization for treatment to our office prior to services being performed. Self-referrals and services provided by out of network providers are usually not covered.

**Authorization does not guarantee payment by the insurance company.**

A statement of charges will be sent to the patient or responsible party each month showing the portion billed to the insurance company and the patient due balance. Balance is due and payable 90 days from the date of service. Delinquent balances may be referred to an outside agency for collection.

We accept cash, check, money order and debit/credit card (VISA, MasterCard or Discover) as your payment. **If paying with check, the check should be made out to the doctor rendering the services.** If you do not have insurance and are paying cash for you visit, we **DO NOT** accept checks; you must pay with cash or credit/debit card.

The fee for a returned check is \$45.00.

Fee for medical records copy is \$25.00 plus .25cents per page. Fee for EDD forms/or any forms that need to be filled out by the doctor is determined by the doctor due to length of form(s). Patient will be notified of fees and payment is due before forms are rendered to patient.

I have read the above policy and understand I am financially responsible for all medical services rendered.

\_\_\_\_\_  
SIGNATURE OF PATIENT OR RESPONSIBLE PARTY

\_\_\_\_\_  
DATE

\_\_\_\_\_  
PRINT PATIENT NAME

\_\_\_\_\_  
PRINT RESPONSIBLE PARTY (if other than patient)